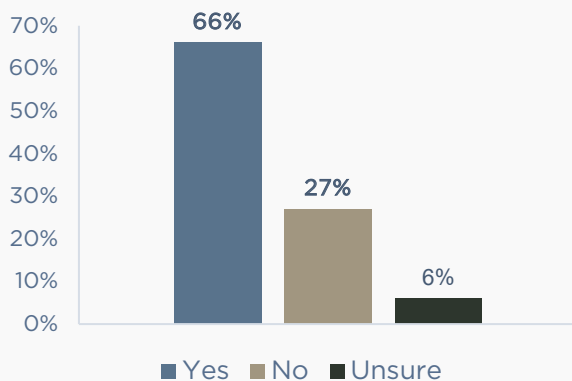
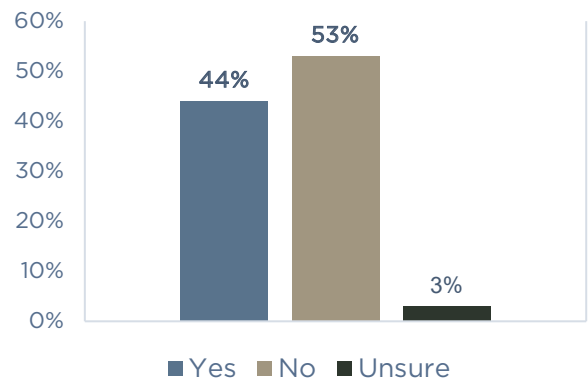


POLLING RESULTS ADDRESSING COMMUNITY CARE

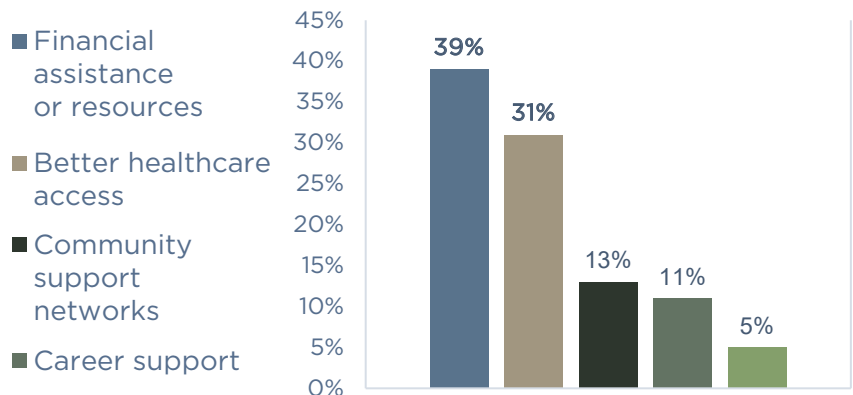
The following are recent and historic poll results Mission Roll Call has conducted that directly or indirectly speak to the issue of the VA and community care. Polling results from December 2024 are based on an online survey of a sample of 2,583 U.S. adults who are Veterans (2,080) or have Veterans (503) as immediate family members. This poll's margin of error is 2%.

In the past year, have you or the veteran in your family experienced a delay or postponement related to health care services at a VA facility?



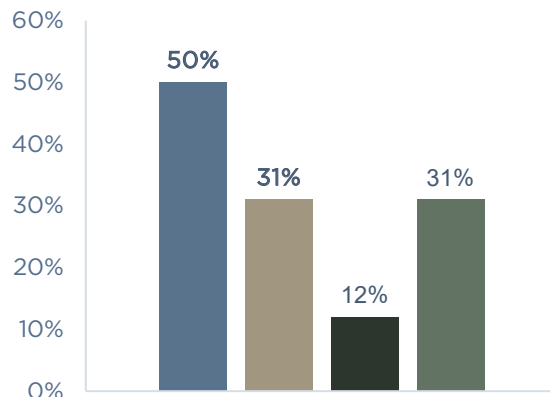
Following a delay in receiving care at a VA facility, the VA is required to offer a referral to a health care provider in the community. Did the VA make you (or the veteran in your family) aware of this policy?

As a veteran or military family, what type of support would most benefit your family?



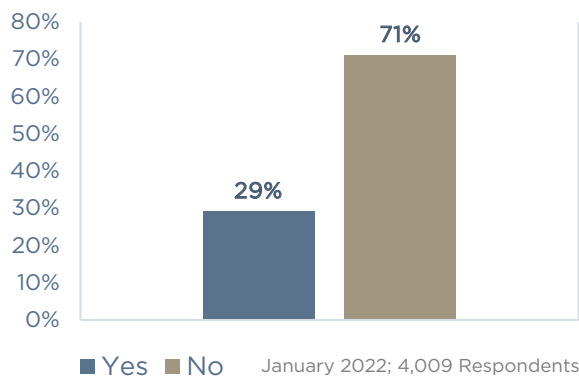
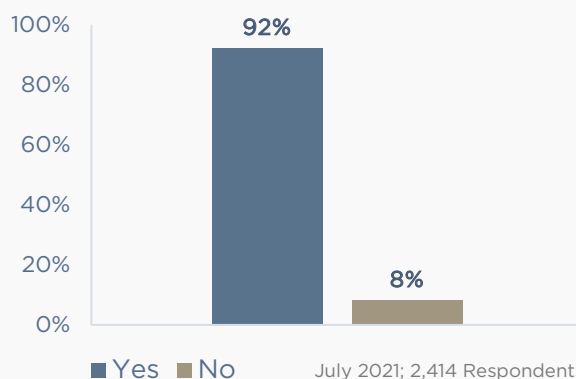
Have you or a loved one...
(select all that apply)

- Been offered VA telehealth services
- Experienced a problem scheduling services through the VA
- Been denied authorization to use a community provider
- None of these



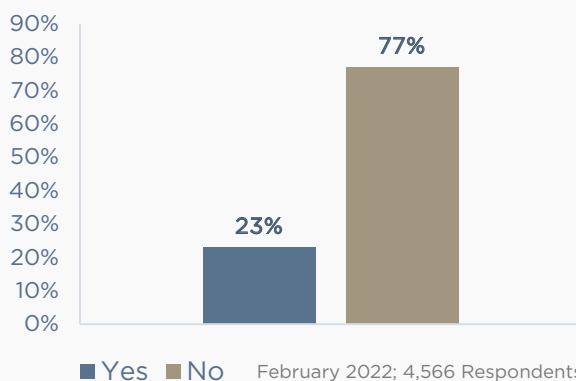
The following are older polling results from **2021 through 2022**

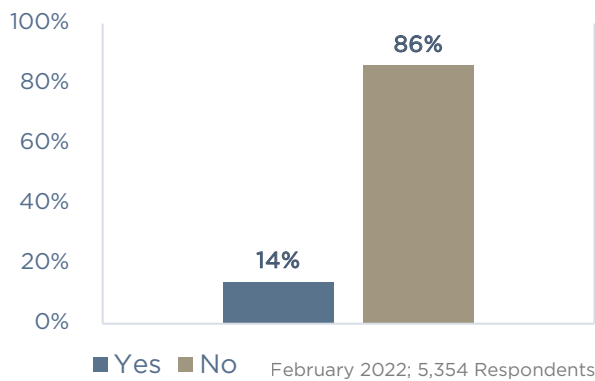
Should the VA be mandated in law to have requirements that make sure veterans can access care within a certain time and distance of their home?



Following a delay in extended services such as inpatient or outpatient mental health care, residential substance use treatment, or other specialty care at a VA facility, has your VA provider referred you for treatment in the community?

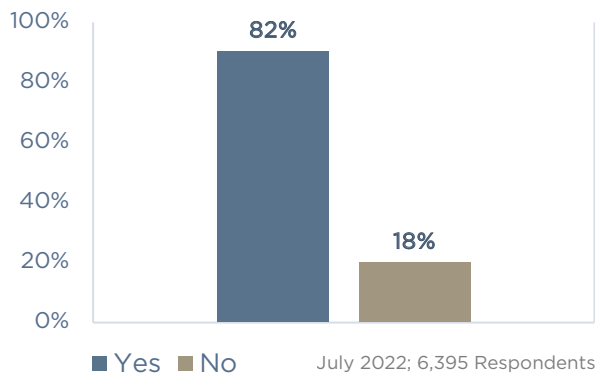
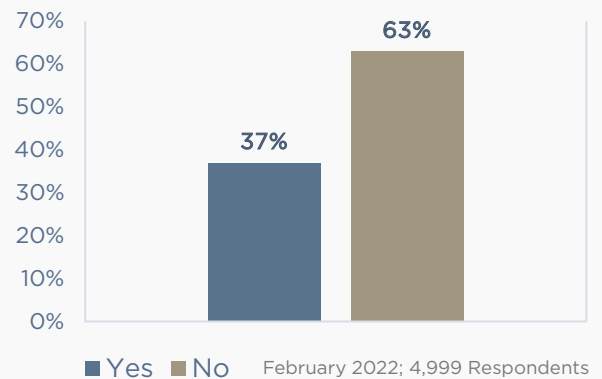
Have you experienced a problem scheduling community care services through VA, or getting denied authorization to use the community provider?





In the past year, has the VA referred you to healthcare providers in the community under best medical interest but your referral was later denied by administrative staff upon review?

In the past year, have you or a veteran you know experienced a delay or postponement of any healthcare at a VA medical center?



VA Secretary Denis McDonough recently testified that the cost of veterans seeking healthcare by private providers outside of the VA system now accounts for 33% of the VA's total healthcare budget. Because of this, the VA has said it may alter the rules for accessing community care, effectively making it harder for veterans to get the care they need in a timely fashion. Should Congress make the current rules permanent before the VA tries to make changes to access standards?

Mission Roll Call believes that Veterans deserve the best care possible and that includes better access to community care. In line with this belief, we strongly support Congress' efforts to strengthen community care access through legislation.

For further information on this subject please email **Mike Desmond** at mdesmond@missionrollcall.org

