

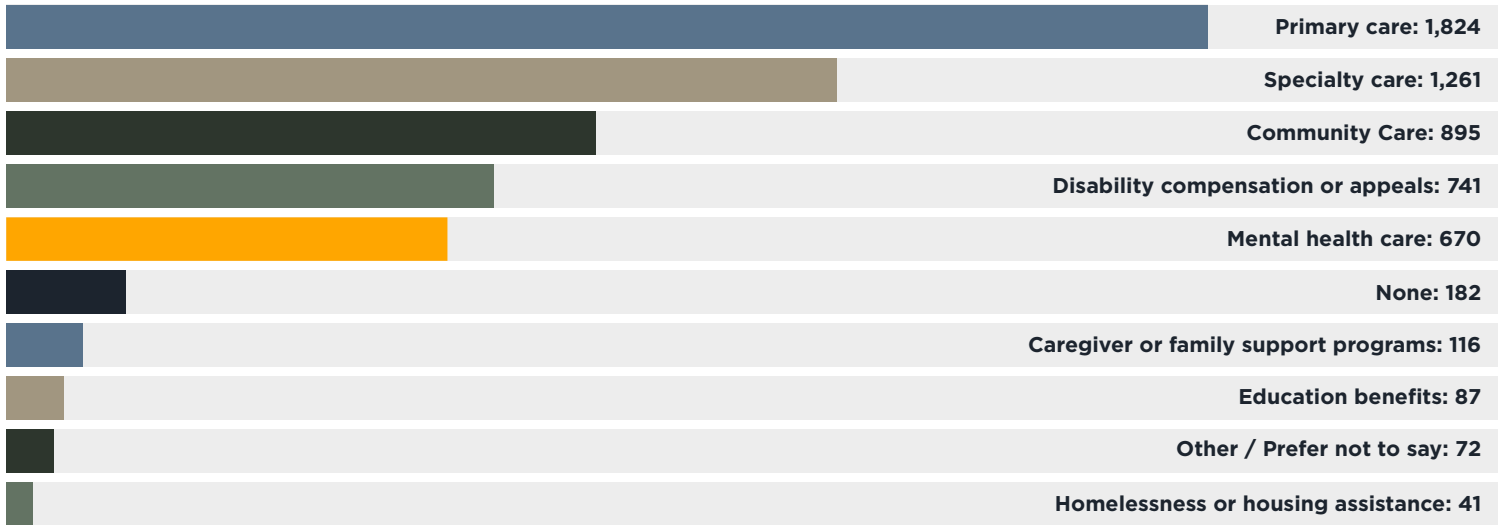


VA PERFORMANCE POLLING RESULTS

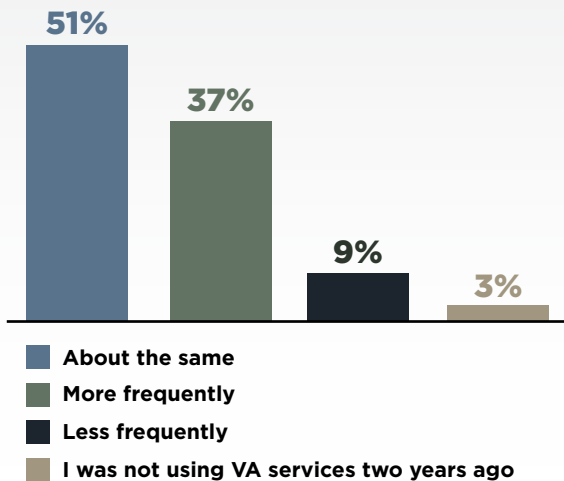
In February 2026, Mission Roll Call surveyed more than 2,200 veterans on the Department of Veterans Affairs' performance across care, staffing, communication, and trust. Seventy-three percent of respondents rely on the VA as their primary source of health care.

Results show a system that is largely stable, with signs of improvement in key areas such as quality of care and overall performance. At the same time, persistent challenges remain in access, staffing, and benefits delivery.

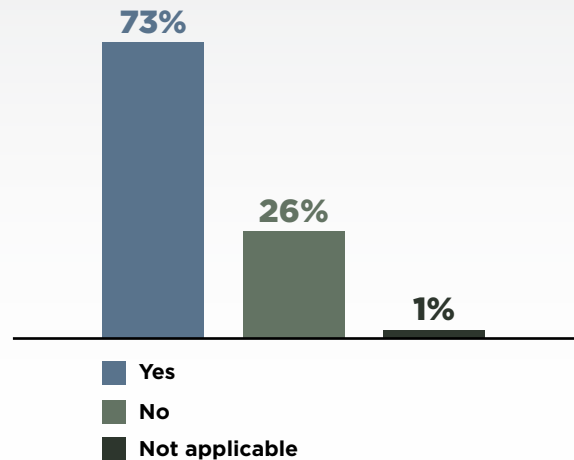
Which VA services have you or someone you know used in the past 12 months? (Select all that apply or "None".)



Compared to two years ago, how frequently are you using VA services today?

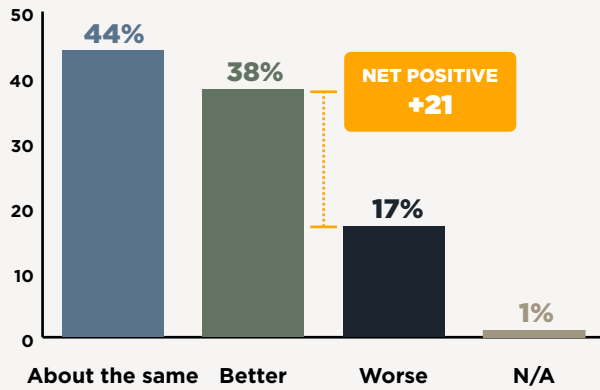


Do you currently rely on the VA as your primary source of health care?

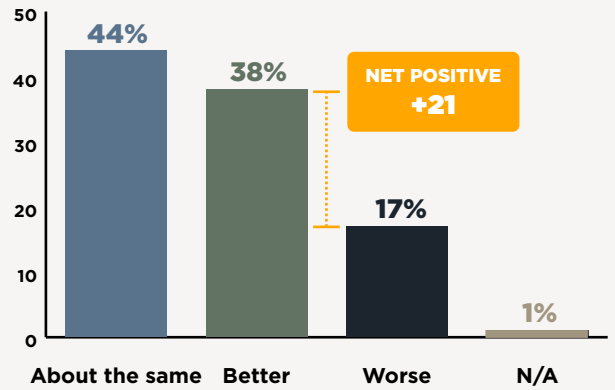


Thinking about your experiences with the Department of Veterans Affairs over the past year, please indicate whether each area has gotten better, stayed about the same, or gotten worse.

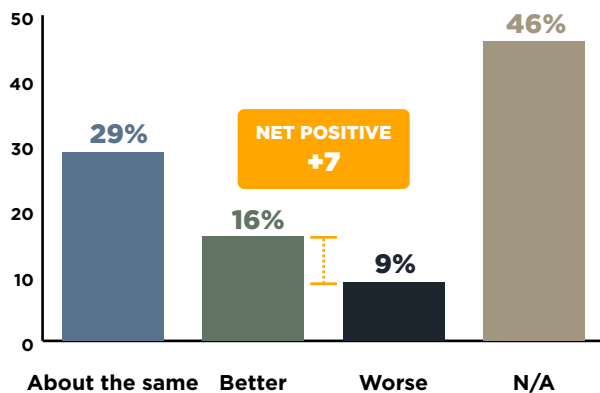
Overall VA Performance



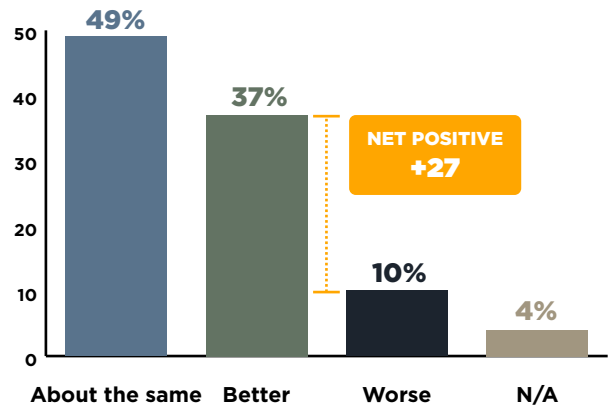
Timeliness of Care



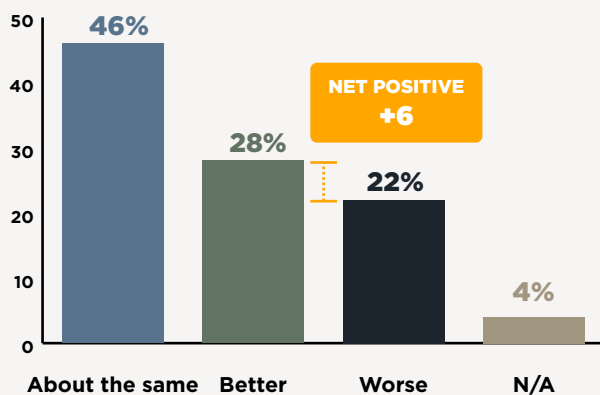
Access to Mental Health Care



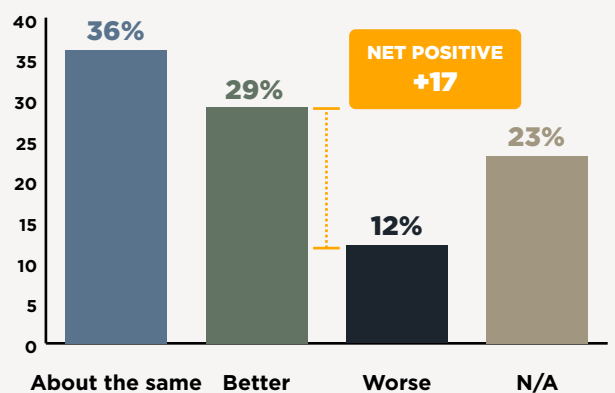
Quality of Care Received



Staffing and Continuity

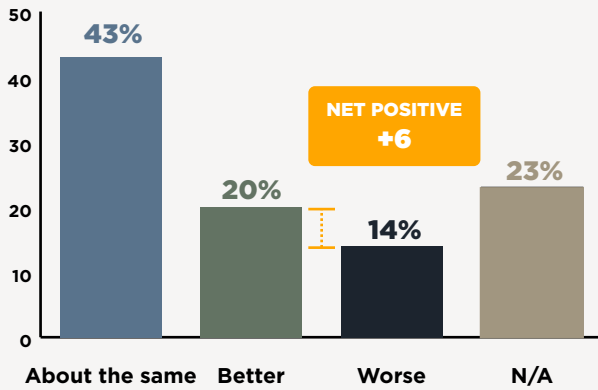


Community Care Experience

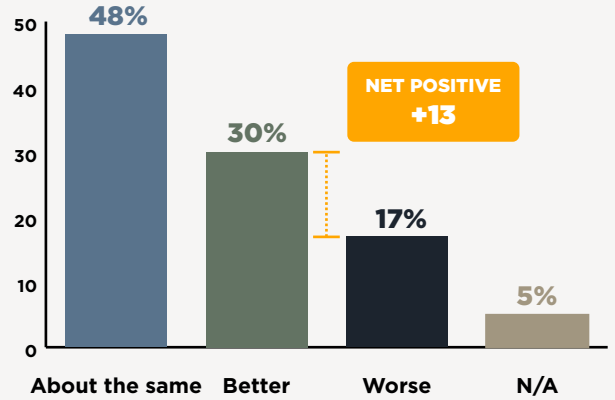


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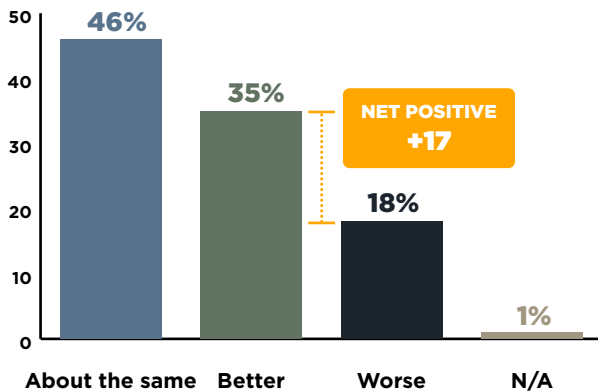
Benefits Processing



Communication & Transparency



Trust in the VA



Direction of the VA

